

## To whom it may concern

### Contribution of INLAC and its members to international standards

INLAC has participated in management system standardization for many years at the national and international level. As Chair ISO/TC176 from 2002 to 2008, I have had the privilege of working with INLAC personal at conferences and in committee work on quality management system standards and conformity assessment. I have also participated in conferences arranged by INLAC in Mexico, Columbia and Brazil.

INLAC personnel bring technical, service and managerial competence in broad subject areas and I am aware of the significant contributions towards the development of ISO9001, ISO9004, ISO10000 supporting standards, IWA4 (local government), IWA2 (education) and some CASCO guides. Their scope of involvement includes manufacturing, service, government and specific industry sectors.

INLAC's participation in international conferences and fora is also significant. Of special note, the annual INLAC World Quality Forum is a world-class event. The combination of seminars, presentations from international speakers, networking, team building and award presentations all help to promote the value of standardization to organizations and to society in general.

I have no hesitation in endorsing the continuing value of the INLAC organization and its members to international standardization.

Dr Trevor Smith,  
Quality Integration Solutions, Toronto, Canada  
([tnsmith@mac.com](mailto:tnsmith@mac.com))

*Chair, Technical Committee, Quality Management & Quality Assurance (ISO/TC 176) [2002-2008]*  
*Member, Strategic Advisory Group for Management System Standards (ISO/TMB/SAG-MSS) [2006-present]*  
*Chair, Joint Technical Committee for Management System Standards (JTCCG) [2006-2008]*  
*Member, ISO committee on Conformity Assessment (ISO/CASCO) [2002-2008]*